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INVESTOR PAYOUT REFERENCE

Payout Policy Summary

A concise reference explaining how Trezmora payout requests move from submission through wallet review, policy checks, release decision, and account record updates.

Request-to-release flow

Wallet and network review

Investor readiness

REVIEW LEVELS

3

Standard, enhanced, and high-attention payout checks.

KEY CONTROL

Wallet

Destination accuracy is central to release readiness.

FINAL RECORD

Visible

Every request remains traceable in payout history.

This summary explains the payout handling process. It does not guarantee instant release, waive product terms, remove security checks, or replace account-specific status updates.

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PROCESS VIEW

From payout request to account record

The payout flow is designed to keep investor money movement orderly while reducing avoidable wallet, network, and account-security errors.

01

REQUEST SUBMITTED

Investor selects amount, asset, network, and destination wallet. The requested value is reserved from available balance.

02

ELIGIBILITY CHECKED

Balance range, wallet ownership, network match, account status, and payout method are reviewed before release.

03

POLICY REVIEW

Requests can enter standard, enhanced, or high-attention review depending on wallet and account activity signals.

04

RELEASE DECISION

Approved requests move to payout release. Declined requests return the pending amount to the account balance.

05

ACCOUNT RECORD

Status, release timing, asset amount, wallet address, reference, and account updates stay visible in payout history.

Investor takeaway: submitted does not mean released. A payout becomes release-ready only after wallet, balance, network, account status, and policy checks are satisfied.

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REVIEW CONTROLS

What payout review checks before release

The system uses practical review signals to decide whether a request can be queued, must wait for a wallet safety period, or needs manual policy attention.

Wallet accuracy

Saved destination, ownership, address format, and whitelist status.

Wallet review

Network match

Selected asset and destination network must match before release.

Chain check

Balance and limits

Available balance, request size, fee, and platform range are checked.

Amount check

Activity signals

First payout, repeated pending requests, large value, or recent rejection can raise review level.

Risk review

Safety window

New or locked wallet destinations can require a waiting period before review continues.

Timed review

Review team decision

Trezmora can approve, decline and return, or hold a request when more review is needed.

Release control

RISK LEVELS

Standard review covers ordinary requests. Enhanced and high-attention review apply when wallet, activity, value, or network signals need extra care.

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INVESTOR VISIBILITY

Status labels should explain what is happening

Payout history should help an investor understand whether the request is waiting, under review, queued, released, or returned.

STATUS	INVESTOR MEANING
Pending	Request is submitted and waiting for payout checks.
Policy review	Wallet, balance, account activity, and platform rules are being checked.
Wallet safety period	A new or locked wallet destination is still inside the required waiting period.
Queued for release	A verified wallet request is scheduled or queued for payout processing.
Released	The request has completed platform review and is marked released.
Declined and returned	The pending amount was returned to available balance.

Clean status wording matters. Investors should see a calm explanation of the next step, while detailed review reasons remain handled by the Trezmora account team.

PRODUCT MATURITY

Investment releases follow product terms

Payout policy and investment release policy meet when a product reaches maturity, offers early access, or returns value to available balance.

Maturity release

Positions that complete their product term can move matured value back to available balance through the release flow.

Early access

Some positions can offer early withdrawal after a policy window, often with a fee and reduced return value.

Locked terms

Locked or long-term products are designed to remain active until maturity unless Trezmora review allows a release.

Reinvestment

Some products reinvest value into a new cycle instead of immediately returning proceeds to available balance.

RELEASE RULE

A payout request removes value from available balance. An investment release moves matured or approved early-access value into available balance first. These are related controls, but they are not the same step.

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BEFORE REQUESTING PAYOUT

Correct details make payout smoother

The clearest payout process happens when account status, wallet details, and product release expectations are already in order.

Use exact wallet details

The destination wallet, asset, and network should be checked carefully before submitting a payout request.

Read release timing

Queued, scheduled, waiting, and manual review statuses explain why a request may not release instantly.

Keep account checks current

Identity, wallet connection, saved wallet status, and account security can affect payout readiness.

Ask for correction help

If details are wrong or a request needs attention, Trezmora review is safer than forcing an incorrect release.

DOCUMENT BASIS

This summary is based on Trezmora withdrawal policy content, investor payout pages, account review standards, investment maturity release handling, and investor resource language.

Document version: Public summary

Related document: Security Controls Brief